CONTRACT #18 RFS # 318.66-032

Department of Finance & Administration Bureau of TennCare

VENDOR:
Preferred Health Plan



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MAY 1 4 2007

FISCAL REVIEW

STATE OF TENNESSEE BUREAU OF TENNCARE 310 Great Circle Road NASHVILLE, TENNESSEE 37243

May 7, 2007

Mr. Jim White, Director Fiscal Review Committee 8th Floor, Rachel Jackson Bldg. Nashville, TN 37243

Attention: Ms. Leni Chick

RE: Bureau of TennCare

Contracts Submitted for Fiscal Review

Dear Mr. White:

The Department of Finance and Administration, Bureau of TennCare, is submitting for consideration by the Fiscal Review Committee amendment #2 to QSource Center for HealthCare Quality, RFS 318.65-205. This competitively bid contract is being amended to strengthen reporting requirements and timelines. There is no term extension or additional funding associated with this amendment.

Additionally, the Managed Care Organizations for West and East Tennessee are being amended to provide the following modifications to current MCO language: (1) Clarify National Provider Identification (NPI) requirement consistent with CMS requirements; (2) Revise Network Adequacy Language to be consistent with Middle TN CRA; (3) Revise Department of Education language to be consistent with current policies for coordination with Department of Education, Project Teach and school based providers; (4) Clarify LEP provisions and Teen Newsletter requirement; (5) Modify reporting relative to PCP and emergency room visits, emergency department utilization, disease management and case management, nurse triage 24/7 line, remove Quality Improvement Activity (QIA) Grid due to NCAQ Accreditation being achieved, and NCQA Reports; (6) Add language for consistency with NCQA requirements; (7) Revise risk target evaluation periods from quarterly to annual, revise and clarify methodology for Targets and Bonus potential; (8) Extend term of agreement through June 30, 2008 to align with State Fiscal Year and add funding to support extension of term, and (9) Housekeeping revisions made for consistency throughout the Agreement.

The Managed Care Organizations for Middle Tennessee are being amended to includes the following modifications: (1) Clarify National Provider Identification (NPI) requirements consistent with CMS requirements; (2) Revise language to be consistent with current policies for coordination with Department of Education, Project Teach and school based providers; (3) Clarify LEP provisions and Teen Newsletter requirements; (4) Modify reporting as it relates to PCP and emergency room visits; emergency department utilization, disease management and case management, nurse triage 24/7 line, and NCQA Reports; (5) Add language for consistency

with NCQA requirements, and (6) Housekeeping revisions made for consistency throughout the agreement.

The three Behavioral Health Organizations (BHOs) are being amended to provide the following modifications to BHO language: (1) Clarifies National Provider Identification (NPI) requirements consistent with CMS requirements; (2) Revise language to be consistent with current policies for coordination with Department of Education, Project Teach and school based providers; (3) Clarifies LEP provisions and Teen Newsletter requirement; (4) Strengthens reporting as it relates to case management services, inpatient reports, payment for out of plan emergency providers, cost and utilization, and satisfaction and outcome performance measures; (5) Clarifies language to require all provider agreements be approved in advance by TDCI; (6) Modification of mandatory evaluation time language to be consistent with Tennessee Code Annotated §33-7-303(b).; (7) Extends the term of the contract for an additional year and provides funding to support term extension, and (8) Housekeeping revisions made for consistency throughout the agreement.

The Bureau of TennCare would greatly appreciate the consideration and approval of these amendments by the Fiscal Review Committee.

Sincerely

Scott Pierce

Chief Financial Officer

Darin J. Gordon, Deputy Commissioner
Alma Chilton

REQUEST: NON-COMPETITIVE AMENDMENT

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MAY 1 4 2007

FISCAL REVIEW

APPROVED	
Commissioner of Finance & Administration	
Date:	

A REQUEST CAN NOT I	ns below indicates specific info BE CONSIDERED IF INFORMAT ACH OF THE REQUIREMENTS I	TION PROVIDE	nust be individually detailed or addressed <u>as required.</u> DIS INCOMPLETE, NON-RESPONSIVE, OR DOES NOT (AS REQUIRED)			
RFS# 318.66-0)32					
STATE AGENCY NAME:	Department of Finance and Administration, Bureau of TennCare					
SERVICE CAPTION:	Managed Care Organization Services/Medically Necessary Health Care Services to the TennCare/Medicaid Population					
CONTRACT#	FA-02-14863-00		PROPOSED AMENDMENT # 12			
CONTRACTOR	Preferred Health Plan					
CONTRACT START DATE		July 1, 2001				
CURRENT, LATEST POSSIBLE END DATE: 12/31/2007 , (including ALL options to extend)						
CURRENT MAXIMUM LIABILITY: \$1,462,742,513.67						
LATEST POSSIBLE END D (including ALL options to extension	ATE <u>WITH</u> PROPOSED AME end):	ENDMENT	06/30/2008			
TOTAL MAXIMUM COST WITH PROPOSED AMENDMENT: (including ALL options to extend) \$1,662,742,513.67						
APPROVAL CRITERIA (select one) use of Non-Competitive Negotiation is in the best interest of the state						
only one uniquely qualified service provider able to provide the service						
ADDITIONAL REQUIRED REQUEST DETAILS BELOW (address each item immediately following the requirement text)						
(1) description of the proposed additional service and amendment effects:						

to current MCO language: (1) Clarify National Provider Identification (NPI) requirement consistent with CMS requirements; (2) Revise Network Adequacy Language to be consistent with Middle TN CRA; (3) Revise Department of Education language to be consistent with current policies for coordination with Department of Education, Project Teach and school based providers; (4) Clarify LEP provisions and Teen Newsletter requirement; (5) Modify reporting relative to PCP and emergency room visits, emergency department utilization, disease management and case management, nurse triage 24/7 line, remove Quality Improvement Activity (QIA) Grid due to NCAQ Accreditation being achieved, and NCQA Reports; (6) Add language for consistency with NCQA requirements; (7) Revise risk target evaluation periods from quarterly to annual, revise and clarify methodology for Targets and Bonus potential; (8) Extend term of agreement through June 30, 2008 to align with State Fiscal Year and add funding to support extension of term, and (9) Housekeeping revisions made for consistency throughout the Agreement.
(2) explanation of need for the proposed amendment:
This amendment is needed to make above modifications as well as provide funding for additional term extension.
(3) name and address of the proposed contractor's principal owner(s): (not required if proposed contractor is a state education institution)
1420 Centerpoint Blvd., Knoxville, TN 37932
(4) documentation of OIR endorsement of the Non-Competitive procurement request : (required <u>only</u> if the subject service involves information technology)
selectione: Documentation Not Applicable to this Request Documentation Attached to this Request
(5) documentation of Department of Personnel endorsement of the Non-Competitive procurement request : {required only if the subject service involves training for state employees}
select one: Documentation Not Applicable to this Request Documentation Attached to this Request
(6) description of procuring agency efforts to identify reasonable, competitive, procurement alternatives rather than to use non-competitive negotiation:
This Contractor is currently providing a network of services for the TennCare Program. This is an amendment to current contract.
(7) justification of why the F&A Commissioner should approve a Non-Competitive Amendment :
The Bureau of TennCare is currently modifying all of the MCO contracts to provide specific language changes for clarity and compliance with Fiscal Review as well as CMS. These MCO contracts provide necessary Health Care Services to the TennCare/Medicaid Population and TennCare would greatly appreciate approval of this amendment by the Commissioner of F&A.
AGENCY HEAD REQUEST SIGNATURE: (must be signed by the ACTUAL procuring agency head as detailed on the Signature Certification on file with OCR — signature by an authorized signatory will be accepted only in documented exigent circumstances)
SIGNATURE DATE: \\ \frac{5/11/07}{\tag{1}}

This amendment provides the following modifications to current MCO language: This amendment provides the following modifications

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